

Temple Farmhouse Cancellations & Arrivals conditions

Cancellations

If we manage to re book a room the deposit will be returned & no charge made.

If cancelled prior to 10am, 7 days prior to the date of arrival, no charge will be made.

If cancelled after this & before 10am, 2 days prior to the date of arrival, 50% of the full booking amount will be charged. If cancelled after this or in the event of a no show, the full amount of the booking will be charged.

Arrivals

The overwhelming majority of arrivals are straightforward; guests arrive at the arranged time and we are home to meet and greet. For the tiny minority who cannot be sure of an arrival time or need to arrive at 3am or on the rare occasions when we cannot be home to meet and greet, our combination lock key safe does make life much simpler for everyone.

Guests already have the means to access their accommodation via the information in the confirmation letter and the meeting and greeting can happen a little later; we do not have to worry about guests waiting at the door for us to return.