# Temple Farmhouse Access Statement

## Introduction

Our Bed and Breakfast is set in open countryside in Wensleydale and offers three guest rooms. The House is over four hundred years old and has many of the original features. We offer wheelchair access to the ground floor guestroom. The ground floor room also has a shower room suitable for wheelchair users and level access to the breakfast room.

## **Pre-Arrival**

- We are located on the A684, the main route between Leyburn and Hawes.
   Our location is in the heart of Wensleydale and not ideally suited to those travelling without a car. The nearest shops are approximately 2 miles away.
- The nearest bus stop is just under a mile away at Swinithwaite. Buses run
  approximately 2 hourly and the service stops early in the evening. There
  are limited buses on Sundays. The bus will stop outside our property if
  requested. A timetable is available at <a href="https://www.northyorkstravel.info">www.northyorkstravel.info</a>
- The nearest railway station is Northallerton which is approximately 24
  miles away. Taxis are usually available at the station but we can book one
  for you in advance if required.
- There are several local taxi companies; we can make bookings in advance for you.
- We welcome well behaved visiting dogs and politely request that dogs are kept off the furniture.
- Brochures and menus can be provided in large print if required. We regret we do not have facilities to prepare documents in braille.
- Our website <a href="www.templefarmhouse.co.uk">www.templefarmhouse.co.uk</a> provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone, text or e-mail. Please see the "Contact Information" section of this document for full details.

# **Arrival and Car Parking**

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- To ensure your accommodation is ready we ask that guests do not normally arrive before 2.30pm. Earlier arrival may, however, be possible by arrangement.
- Parking is on a cobbled courtyard in front of the guests' entrance. Please park in the parking bays.
- We offer assistance with luggage.

#### Main Entrance

- There is level access to the guest's door.
- Please ring the bell on your arrival.

## **Guest Accommodation – Public Areas**

- The farmhouse is roomy with good access. The downstairs guest room is off the entrance hall.
- A selection of local maps and walks are available in the entrance hall.
- The hallway leads to the foot of the stairs.
- There is a level access from the hallway into the breakfast room.
- There are 15 stairs to the first floor; there is a handrail on one side of these stairs. The stairs are carpeted.
- There is a door from the hallway at the bottom of the stairs that leads into the garden.
- We have two on the first floor and one on the ground floor (please see section "Bedrooms" for more information).
- The farmhouse is centrally heated throughout but temperatures can be adjusted in each room to suit individual requirements.

# Farmhouse Kitchen

- Breakfast is served in the kitchen.
- The kitchen has a carpeted floor, although we intend to replace this with a hardwood floor during Winter 2010.
- A wood burning stove has recently been installed.

#### **Bedrooms**

- 2 bedrooms are on the first floor and are carpeted throughout.
- The double room has en suite facilities consisting of a shower, WC and washbasin.
- The family room has a private bathroom adjacent to the bedroom, consisting of a cast iron roll top bath, WC and washbasin.
- The ground floor double/twin room has en suite facilities consisting of a wheelchair accessible shower, WC and washbasin.
- Tea and coffee facilities and biscuits are provided.
- Our tap water is spring water and suitable for drinking.
- We also provide a hair dryer in all rooms.
- Our beds are made with blankets and bedspreads. All pillows are synthetic.
- There is a wardrobe and drawers in each room.
- Our bedrooms are large enough to accommodate additional seating.
- Wi-fi Internet access is available in all rooms. Password available on arrival.
- There is a folder in each bedroom which contains further information about the farmhouse and details of emergency contacts including doctors and hospitals.

#### **Bedroom 1**

- Bedroom 1 is to the right at the top of the stairs.
- There are 2 steps of 5 inches up to the hallway leading to the room.
- This room has a king size double bed with access from both sides.

## Bedroom 2

- Bedroom 2 is to the left at the top of the stairs.
- There are 2 steps of 5 inches up to the hallway leading to this room.
- This room has a 4'6" double bed and 3' single bed with the option of an additional 3' single bed.
- A fold up bed is also available when required.

## **Bedroom 3**

- This room can either provide two 3' single beds or one 6' super king size double.
- When made up as two singles both of the beds can be accessed from both sides.

## **Gardens**

- We have a large garden with lawn and flower beds.
- Guests are very welcome to enjoy our garden at all times.
- Access to the garden is via a door at the bottom of the stairs.
- There is level access into the garden.
- There is a patio outside the garden door.
- The garden open onto fields separated by a sunken retaining wall known as a ha-ha, designed not to interrupt the view from the garden.
- Sun loungers and gardens chairs are available for guests.

# **Additional Information**

- There is a fire extinguisher in the entrance hall under the stairs.
- In the event of a fire we will sound a gong. Please advise us if you have a hearing impairment and might not hear this.
- The building can be evacuated via the door at the bottom of the guest stairs or the door from the entrance hall.
- We do not permit smoking in the house but you may smoke in our garden. Please request an ashtray.
- We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.
- We are happy to refrigerate any medication. We can also keep any perishables (such as wensleydale cheese!) in our fridge for a limited period.
- Mobile phone reception in the house is not totally reliable.

## **Contact Information**

- Address: Temple Farmhouse, Swinithwaite, Leyburn, North Yorkshire DL8 4UJ
- **Telephone number:** is 01969 663246. When we are away from home this number is diverted to our mobile phone.
- **Mobile Phone:** for text messages 07789 358 368
- E-mail address: stay@templefarmhouse.co.uk
- Website: www.templefarmhouse.co.uk
- We are open all year but do take occasional days off.

If you require further details or have any comments about the services we provide, please do not hesitate to contact us.